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pictogram legend:



The following notes only provides information. In most no error has occurred



Customer and Hotline may be able to solve the problem without a technical visit.



Technician repair or service required. Check whether on-site visit or use of bring-in service is required for the product in question.

diagnostic- code	subcode1 subcode2	diagnostic message	remedy
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CHECK THE ENVELOPE



No envelopes in the hopper.  
Envelope miss-feeding  
Envelope out of specification  
Envelope path jammed

Reinsert envelopes.  
Adjust the side .guides  
Check the specifications  
Check the envelope path

CHECK THE DOCUMENT PATH



The document did not exit from the feeder  
Document out of specification  
Document path jammed (piece of paper)

Check the setting of the feeder AB clutches  
Check the Specifications  
Check the feeder and the document path

CHECK THE CONNECTION



AB feeder connector  
Disconnected.

Check the connections on both sides (feeder and main board)